

# Washington United Recreational Soccer

## Refund Policy

The below information describes the refund policies of Washington Premier's recreational soccer program, Washington United. These policies will guide the club's decision on any refund request received. The deadline for any refund request for the Fall season must be received prior to November 1 of the current seasonal year. Washington Premier reserves the right to adjust the refund policies on a case-by-case with or without notice. Below are the most common scenarios.

**Player Chooses to No Longer Participate:** Any registered player in the Washington United Recreational Soccer program, choosing not to participate before the standard registration period ends on 7/15 of the current seasonal year, will be provided a full refund of the amount paid less a 15% service fee. Any registered player choosing not to participate after the standard registration period ends on 7/15 of the current seasonal year will not be provided a refund unless there are unforeseen circumstances that should be considered.

**Player is Injured:** If a registered player suffers an injury and can no longer participate in organized practices and games for more than 30 days, the player may be eligible for a credit based on the total number of team games and practices missed due to the injury. It is the responsibility of the parent/guardian to notify the Recreational Program Director/Administrator of the injury and to provide written documentation to substantiate the injury from a medical provider.

**Player Moves Out of the Area:** Should a registered player leave the Washington United Program due to a family move out of the area (more than 25 miles) causing the player to miss more than 30 days of organized games and practices during the season, a pro-rated refund may be provided. It is the responsibility of the parent/guardian to request a pro-rated refund from the Recreational Program Director/Administrator. The request must be in writing and must include the new address. The pro-rated amount will be determined based on the total number of the team's games and practices missed due to the move.